



**Free Online Tutoring:
Anywhere, Anytime!!**

Math - Science - Business - Writing

Connect With a Tutor and interact in real time.

Submit your Writing for any class to our Online Writing Lab.

Submit a Question and receive a reply from a tutor.



Login to your FREE account:

1. Login to **mySWU** at <https://my.swu.edu>
2. Click on **Students** tab in the menu at the top right hand corner of the page.
3. Click on **Tutoring/Accommodations** in the *Other Resources* box.
4. Click the **Smarthinking** link in the blue box on the left side of the page.
5. Click on the appropriate **Create an Account link** in the **Creating a Smarthinking Account** box on the right-hand side of the screen.
6. When the Smarthinking page comes up, create a **Smarthinking Account** with your own personal login and password.
7. Use this new login and password whenever you want to access and use the Smarthinking services.

To access the resources related to Smarthinking from inside your course:

- Login to your course through **mySWU** at <https://my.swu.edu>
- In the course menu on the left, click *Modules*.
- Click the **Smarthinking Resources** link in the *Web Links* section of the page

Technology Requirements and Troubleshooting

- Enable Cookies/Javascript (install Java here <http://www.java.com>)
- Disable all popup blockers
- Refer to our **full list** of the most up to date settings here <http://services.smarthinking.com/static/customerSupport/technicalRequirementsFAQ/>

Need help using SMARTHINKING?

Click on the **SMARTHINKING Student Handbook** in the scrolling menu at the bottom of your SMARTHINKING homepage!
You may also contact Customer Support at support@smarthinking.com or (888) 430-7429 ext. 1 (Mon-Fri, 8am – 6pm ET)


SMARTHINKING
An Overview of How to use SMARTHINKING

Once you are logged in, you will find various tabs on the left-hand side of the page or along the top:

- **my home page** - brings you back to your SMARTHINKING home page.
- **about me** - opens the form completed at registration and allows you to change your personal information and time zone
- **my account** - provides access to information about your use of SMARTHINKING
- **cust. support & FAQ** - provides access to information that will help you solve any problems that arise when you are using SMARTHINKING
- **academic resources** - provides access to the SMARTHINKING Writer’s and ESL Writer’s Handbooks, an Accounting Glossary, a Study Guide Handbook, and links to other sites that provide support for students studying mathematics.
- **Log out** - allows you to log out of your account when you are finished using SMARTHINKING.



In the center of the screen, your options for tutoring are displayed:

- **connect with an e-structor now!** Is used when you want live tutoring right away.
- **submit your writing** is used to send an essay or paper draft to an e-structor for review.
- **schedule a personal session** is used when you want to make an appointment for future tutoring. **If you know that you cannot make a scheduled session, you MUST CANCEL IT WITHIN 48 HOURS OF THE APPOINTMENT TIME IN ORDER TO NOT BE CHARGED FOR IT**
- **submit a question** is used when you would rather wait for a response to your question then take the time for a live session.



connect with an e-structor now!
 Select an active subject and meet with an e-structor for a private session. [Tell Me How.](#)
 Select a Subject



submit your writing
 Submit your essays or career writing. Get the e-structor's comments from your Inbox, usually within 24 hours. [Tell Me How.](#)
 Select a Subject



schedule a personal session
 Pre-schedule a live session with an e-structor of your choice. [Tell Me How.](#)
 Select a Subject



submit a question
 Choose a subject below and submit your question. Get the e-structor's response from your Inbox, usually within 24 hours. [Tell Me How.](#)
 Select a Subject

Near the bottom of the screen, you will find **my file cabinet**. Your SMARTHINKING file cabinet contains transcripts of your online sessions, copies of responses to questions you have submitted, and reviews/critiques of papers and essays submitted to the Essay Center.



There is a more detailed handbook of these steps inside your account. Simply click on the **SMARTHINKING Student Handbook** in the scrolling menu at the bottom of your SMARTHINKING homepage! You may also contact Customer Support at support@smarthinking.com or (888) 430-7429 ext. 1 (Mon-Fri, 8am – 6pm ET)